

DataMesh

QUICK REFERENCE GUIDE

PAX TERMINALS



A920

This guide is also compatible with the PAX A920Pro, and A930 models



A920Pro



A930

**SMARTER
CONNECTIONS,
INFINITE
POSSIBILITIES**

WELCOME

and congratulations
on partnering your
business with the
future of payments.

The PAX terminal offers
a best-in class digital
experience in-store whilst
optimising performance,
productivity and security.

Getting Started

**Your terminal comes fully
configured and ready to use*.**

*For POS integrated terminals, please contact
your sales agent for support.

1. Charge

Prior to connecting the charging cable, remove the white tab from the terminal's battery compartment. Ensure you use the compatible cable provided.

Charging the battery

- Connect the power adaptor to the terminal connector located on the left-hand side of the terminal.
- Connect the power adaptor to the supply mains network.
- Check the charging status on the top of the screen.

2. Turn on

Turning on the terminal

- Hold down the power button located on the right-hand side of the Terminal for three seconds or until the screen turns on.
- Once powered, the terminal will complete its start-up routine.
- Upon completion, tap the **Satellite Payment Application** icon on the home screen.

3. Satellite Payment App

The Satellite Payment App is pre-installed on your terminal. Upon startup, the terminal home screen will appear.



Simply tap the Satellite App icon to initiate the payment solution and start processing payments.

4. Performing a Function

Performing a payment or other function on the Satellite Payment App

- To initiate a payment, touch anywhere on the DataMesh group payment app idle screen
- **Payment** features **enabled** on your terminal will **appear** highlighted in white text.

Most common payment functions are:




If you require additional features to be enabled (e.g., MOTO, surcharging, etc.), please contact support@datameshgroup.com.

Connecting to Wi-Fi (if desired)

To view available Wi-Fi connections

Place your finger above the screen near the camera and swipe down.

To connect to Wi-Fi

- Tap on the WiFi  icon.
- Select desired network.
- Enter network password.
- Select **Connect**.

Settings Access

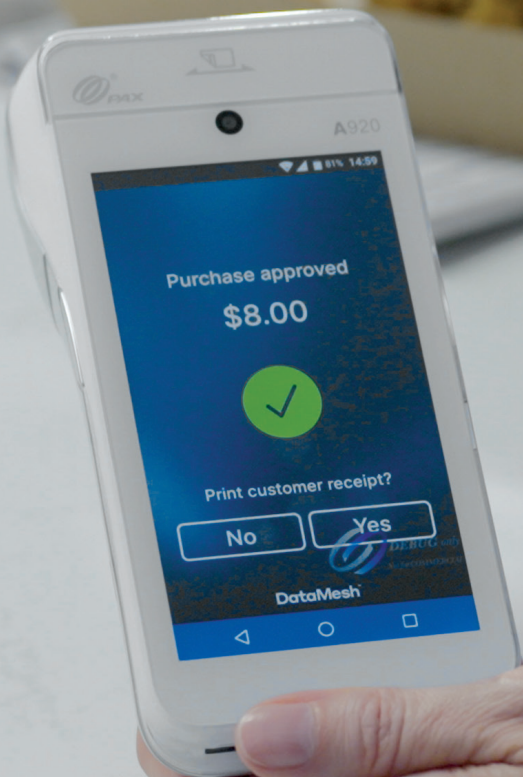
To access the terminal settings, enter **pax9876@@**.

To access the Satellite payment app settings, enter **0000**.

(Case sensitive)

5. Log in

Test your terminal's Wi-Fi by tapping the Logon function in the Satellite App. A "**Logon Successful**" message means your terminal is ready. If you see any other message, switch to using the terminal with a SIM card and contact support.



EMAX

A920

Purchase approved

\$8.00



Print customer receipt?

No

Yes

DataMesh

Out of Paper?

This terminal is compatible with thermal receipt roll paper, up to 78mm wide and 40mm in diameter. Available from your local stationery supply store.



Need help?

Find the Technical Information
Guide on our website.

1300 023 282
support@datameshgroup.com
www.datameshgroup.com/resources

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